

# Accommodation Terms & Conditions

## Accommodation Terms and Conditions for Darlington House

### 1. Introduction

These terms and conditions outline the rules and regulations for booking and staying in the accommodation on our estate grounds. By making a reservation, guests agree that they have carefully read and will strictly comply with these terms and conditions.

### 2. Accommodation Pricing and Conditions

- **Bride, Groom, and Members of Wedding Party:** \$725 per night
  - Maximum of 8 guests
  - Access to all rooms and communal areas
  - 2-night minimum stay required

### 3. Accommodation Details

- 4-bedroom house with 2 bathrooms (including a master ensuite)
  - **Master:** King sized bed
  - **Other 3 bedrooms:** 2 Queen sized beds and 1 Double bed
- Maximum of 8 guests can be accommodated
- Available amenities:
  - Furnished bedrooms
  - Kitchenette
  - On-site Parking
  - Coffee Maker
  - Furnished communal areas
  - Widescreen TV
  - Air Conditioner/Heater
  - Veranda overlooking the vineyard
  - Wi-Fi
  - Ironing equipment

### 4. Booking Policy

- **Eligibility:** Accommodation is only available to our wedding couples and their guests
- **Minimum Stay:** A minimum stay of 2 nights is required.
- **Booking Basis:** All reservations are accepted on a first come, first serve basis of wedding bookings.

## Accommodation Terms & Conditions

### 5. Allocation of Accommodation

- **Thursday Night Weddings:** Accommodation is available for Wednesday and Thursday nights.
- **Friday Night Weddings:** Accommodation is available for Thursday and Friday nights, provided the Thursday night wedding couple should not wish to book or the date is available.
- **Saturday Night Weddings:** Accommodation is available for Saturday and Sunday nights.

### 6. Booking Process

- **Inquiry and Provisional Reservation:** Contact our team directly at 9299 6269 or [bookings@darlingtonestate.com.au](mailto:bookings@darlingtonestate.com.au) to check availability and make a provisional reservation.
- **Confirmation:** Confirm the booking by making a **50% deposit** within 7 days of the provisional reservation.
- **Credit Card:** Details of a valid credit card must be provided at the time of making your deposit to cover any potential additional charges.
- **Payment Plans:**
  - Deposit due within 7 days of making your provisional reservation.
  - Final Payment (60 days before reservation) – Remaining balance after any adjustments

### 7. Cancellation Policy

- Cancellations made before 60 days of your booking means forfeiting your deposit.
- Cancellations can be made with less than 60 days notice, however no refunds will be given.

### 8. Check-In and Check-Out

- **Check-In Time:** 2:00 PM
- **Check-Out Time:** 11:00 AM
- **Early Check-In/Late Check-Out:** Requests for early check-in or late check-out are subject to availability and may incur additional charges.
- **Directions and check-in instructions:** These instructions will be sent only in the morning of your check-in after our current guests have left and house has been cleaned.

## Accommodation Terms & Conditions

### 9. Guest Responsibilities

- **Damages:** Guests are responsible for any damage caused to the property during their stay.
- **Conduct:** Guests must respect the property and neighboring guests, maintaining appropriate noise levels and behavior.
- **Occupancy Limits:** Each accommodation unit has a maximum occupancy limit which must not be exceeded.
- **Children:** Children must be always supervised by an adult.
- **Linen:** Fake tan and make up can destroy linen and towels. If our normal cleaning processes do not remove the stains, there will be extra charges to restore to the state they were in before.
- **Wildlife:** Darlington is surrounded by local wildlife – please respect them.

### 10. Darlington Estate Policies

- **No Smoking:** Smoking is not allowed inside the accommodation units. Additional charges will be incurred if we find evidence of smoking.
- **No Additional Guests than Booked:** Additional charged will be incurred if we find evidence of extra guests
- **Pets:** Pets are strictly **NOT** allowed in the Darlington House.
- **On-going Weddings:**
  - If there is a wedding going on during your stay, there will be no foot access past our gates next to the Gazebo.
  - Please prevent driving through the carpark between **3 pm to 5 pm** (*ceremony times*).
  - Please be respectful and always keep all music and noise to a reasonable low level during an on-going wedding
- **Driveaway and Carpark:** There will only be one driveway route accessible for you and your guests' cars to enter / leave the accommodation. There is a designated gravel carpark for accommodation guests.
- **Noise Policy:**
  - If there is a wedding going on during your stay, you are aware that noise from their event will take place up until 11.45pm when guests depart.
- **Vineyard Access**
  - Access to the vineyard is restricted due to the unstable ground conditions.
  - Darlington Estate will not be liable for any injuries sustained by guests on the vineyard

## Accommodation Terms & Conditions

### 11. Liability

- **Personal Belongings:** The estate is not responsible for the loss or damage of guests' personal belongings.
- **Injury:** The estate is not liable for any injuries sustained by guests during their stay due to their own negligence.

### 12. Amendments

The estate reserves the right to amend these terms and conditions at any time. Guests will be notified of any changes prior to their stay.

### 13. Contact Information

For any questions or concerns, please contact our booking office at:

- **Phone:** 9299 6268
- **Email:** [bookings@darlingtonestate.com.au](mailto:bookings@darlingtonestate.com.au)
- **For emergencies:** Please email [natalie@darlingtonestate.com.au](mailto:natalie@darlingtonestate.com.au), email monitoring times are from 8AM – midnight.